

UGANDA PRINTING AND PUBLISHING CORPORATION

NEWSLETTER

JUNE 2025

**Business
growth** >>>
and strategic
partnerships



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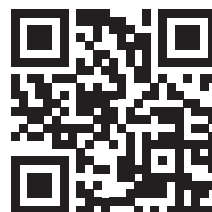
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Contents



Foreword by the MD	2
Business growth and strategic partnerships	4
Prof. Sudi Nangoli Honoured with Presidential Award on International Labour Day	8
Ensuring smooth operations	10
The Uganda Gazette A definitive resource during the electoral period	12
Decentralising UPPC Services: Bringing quality closer to you serving you better, wherever you are	14
UPPC's Commitment to Quality	16
UPPC's Print School and Museum	18
Driving Digital Transformation: Securing UPPC's Future Through Strategic ICT Innovation	20
UPPC's 123 Years of Environmental Excellence	22
Pictorial	24
Gaddafi FC Seals Promotion with Dominant Display in Mbale	28
UPPC Corporate Football Team Wins 2025 Tarehe Sita Cup	24

EDITOR'S NOTE

Dear Reader,

Welcome to this edition of the *Uganda Printing and Publishing Corporation (UPPC) Newsletter*.

As the official Government printer, UPPC stands at the intersection of tradition and transformation. In this issue, we take pride in showcasing the strides the Corporation is making in line with the UPPC 2023-2028 Strategic Plan. This plan not only shapes the corporation's growth and development but also guides our work and mission.

From innovations in secure printing and publishing services to the revival of the UPPC Print School, each story within these pages highlights our ongoing commitment to operational excellence, customer satisfaction, and national impact. We also spotlight partnerships and upcoming projects that affirm our role as a key contributor to Uganda's socio-economic transformation.

This newsletter reflects our shared journey towards a more efficient, informed, and digitally empowered Uganda. We hope you find it informative, engaging, and inspiring.

Special thanks to the Managing Director, Directors, staff, and the editorial team for their valuable contribution to this publication.

Let's continue making UPPC shine.

Marvin Mutenyo,
EDITOR

EDITORIAL TEAM

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Director Business Development

Hafitha Issa
Senior Public Relations Officer

Marvin Mutenyo
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Foreword

Dear Esteemed Reader,

DIt is with great honour that I welcome you to this edition of the Uganda Printing and Publishing Corporation (UPPC) Newsletter—an essential platform through which we share our progress, resilience, and our strategic direction as Uganda's premier Government printer.

As UPPC continues to align its operations with the recently launched Strategic Plan 2023-2028, this newsletter highlights the Corporation's milestones. Our journey is marked by significant investments in modern machinery, digitalization, and operational systems that enhance operational efficiency and customer satisfaction. Through innovations like the E-Gazette, the UPPC Service Portal, and the Gov Info Hub, we are not only digitizing Government information but also making it more accessible to all Ugandans.

The revival of the UPPC Print School also demonstrates our commitment as the pioneer printing company in Uganda to ensure that printing companies throughout the country are highly skilled and professional. This is not only aimed at building

a resilient workforce, but also directly contributes to the Fourth National Development Plan (NDP IV), which emphasizes achieving higher household incomes and sustainable socio-economic transformation through employment and wealth creation.

Additionally, our strategic expansion across the country, dedication to sustainable printing practices, and investment in workforce development are all geared toward building a resilient and self-sufficient printing and publishing industry in Uganda. These efforts reflect our commitment to national priorities such as the Buy Uganda, Build Uganda (BUBU) policy, which emphasizes promoting local production, enhancing domestic capacity, and fostering economic independence through the consumption of locally produced goods and services.

I extend my sincere gratitude to all our stakeholders and dedicated staff, who continue to walk this journey with us. It is through your support that UPPC remains steadfast in its mission to provide quality, secure printing and publishing services to Government and the private sector.

Together, let us continue to build a prosperous Uganda.

**Prof. Sudi Nangoli,
MANAGING DIRECTOR.**

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Business growth and strategic partnerships

Ms. Rebecca Nyakairu, the Director Business Development, focuses on business growth, revenue generation, and strategic partnerships. With a dynamic and competitive industry, she emphasizes innovation, networking, and strategic planning to drive UPPC's expansion and sustainability.

Her primary responsibilities include developing and implementing strategic plans, fostering partnerships, and generating revenue. A key aspect of her role involves identifying new business opportunities and markets to enhance UPPC's reach and profitability. She's also dedicated to building and maintaining meaningful relationships with stakeholders such as partners, investors, Government agencies, and customers. This involves conducting market research to stay

informed about industry trends and customer needs, which informs UPPC's business development strategies.

Explain the business strategies that UPPC has implemented to ensure revenue growth and customer retention.

At UPPC, several key business strategies have been implemented to drive revenue growth and enhance customer retention.

UPPC has diversified its offerings beyond traditional government printing to include secure printing, scholastic materials (like exercise books), and special projects such as the UPPC Print School and UPPC Museum. Investments in advanced machinery and software have enhanced the quality of services delivered, aligning with evolving customer needs.

To tap into previously underserved regions, UPPC has established a network of regional agents across the country. These agents have been trained extensively to promote UPPC's services and maintain active feedback loops, helping resolve customer concerns promptly and improve satisfaction.

Rebecca Nyakairu,
Director Business Development

In collaboration with the finance department, UPPC has introduced flexible pricing models, discounts, and loyalty incentives aimed at encouraging repeat business and building long-term relationships with clients.

Additionally, UPPC employs structured communication calendars, gamification strategies, and reward systems to maintain ongoing engagement and reinforce brand loyalty.

The Corporation has embraced digital tools such as a 24-hour WhatsApp line, a customer service portal, and a dedicated call center to streamline service delivery and improve customer convenience. By leveraging data analytics, UPPC tailors services and communications to individual client needs, which has significantly contributed to higher customer retention rates.

A strong emphasis is placed on responsive, timely, and empathetic service. The corporation has also established a Quality Assurance team and is working toward ISO

certification to ensure consistent service excellence.

Lastly, UPPC conducts after-sales follow-ups and collects client feedback to identify and address concerns early, reducing the likelihood of customer complaints.

These strategies collectively ensure sustainable revenue growth and create a strong foundation for long-term customer loyalty.

How has UPPC positioned itself as a key market leader in the industry?

UPPC's leadership in Uganda's printing and publishing industry is rooted in its rich history, strategic positioning, and commitment to innovation and quality.

Established in 1902, UPPC has over a century of experience. As Uganda's official Government Printer since independence in 1962, it is entrusted with the printing of official and sensitive documents. This trust has extended beyond national borders, with UPPC serving clients in other

countries as well.

In recent years, UPPC has diversified its product line to include scholastic materials, and its publishing services have broadened. Such strategic initiatives aim at unlocking the Corporation's full potential and aligning its operations with the National Development Goals. It is also spearheading a digital transformation initiative, including the E-gazette, which aims to digitize 80% of UPPC's products by 2028 to enhance accessibility and efficiency.

UPPC has adopted a robust corporate governance framework and service excellence model that aligns operations with national development goals and market expectations.

Furthermore, collaborations with organizations like Central Broadcasting Services (CBS) have expanded UPPC's reach, bringing services closer to the people.

UPPC continues to monitor the market, ensuring the corporation



A team led by Ms. Rebecca Nyakairu -Director Business Development, took a significant step towards fostering industry growth and development by engaging in strategic discussions with the Islamic Development Bank (IsDB). The meeting, chaired by Dr. Issahaq Umar Iddrisu, Regional Manager-IsDB, centered around revitalizing the UPPC Print School.

remains responsive to trends, feedback, and emerging customer demands.

As the market leader, UPPC is also organizing the Printers Expo, a major industry event that will bring together printers, suppliers, and stakeholders. This event will showcase printing capacity, highlight local industry potential, and address challenges posed by foreign competition.

One of the objectives of the UPPC strategic plan is to improve innovations. What is being done to ensure this?

Innovation is a cornerstone of UPPC's strategic direction. Several targeted initiatives have been implemented to nurture a culture of creativity and continuous improvement: We have an Innovations Committee dedicated to creating and implementing new ideas, products, and services. This dedicated team collaborates closely with the Business Development Directorate to collect, evaluate, and implement innovative ideas from staff. For example, the Exercise Books project, a revenue-generating initiative, emerged from our Board Chairman. The Managing Director, Prof. Sudi Nangoli, also continues to implore staff to innovate by encouraging idea submissions and rewarding creativity. This has significantly boosted staff morale and idea generation.

Relatedly, UPPC allocates funding for research and development, working with academic institutions like Makerere University, MUBS, Busitema University, and Kyambogo University, as well as research bodies like Uganda Industrial Research Institute (UIRI). Staff undergo regular innovation workshops and training, equipping them with the right mindset and skills to think creatively and develop new solutions, and to encourage co-creation and knowledge sharing.



A group photo between officials from the UPPC and the Parliament of Uganda after a strategic business engagement.

The corporation has also set up metrics to track innovation performance, ensuring timely evaluation and adjustments to optimize outcomes.

Through these mechanisms, UPPC continues to foster an innovative and agile organizational culture that supports its long-term competitiveness.

What are some of the Corporation's upcoming activities?

UPPC has a dynamic calendar of upcoming initiatives aimed at deepening its industry footprint, enhancing visibility, and driving national development:

- **Publishing Initiatives:** UPPC plans to publish key government documents and commemorative publications, including the Heroes Day and Independence Day Magazines, Ministerial reports, The Printers' Magazine, and Parish Development Model (PDM) success stories in partnership with the Ministry of Local Government.
- **Printers' Expo:** As the market

leader, UPPC will host the first-ever Printers' Expo, bringing together local and international players in the printing industry to showcase technology, services, and industry trends.

- **UMA International Trade Fair:** Participation in the Uganda Manufacturers Association (UMA) International Trade Fair will allow UPPC to showcase its capabilities, engage the private sector, and explore new business opportunities.
- **Industry Collaboration and Economic Growth:** UPPC is strengthening its role in domesticating printing services. These efforts support tax generation, job creation, and improved public service delivery, in line with national development priorities.

Through these initiatives, UPPC aims to expand its market presence, promote Uganda's printing sector, and position itself as a driver of industrial and economic transformation.



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UPPC's Prof. Sudi Nangoli Honoured with Presidential Award on International Labour Day

International Labour Day is dedicated to recognizing and honoring workers for their remarkable achievements and invaluable contributions to social and economic development.

In Uganda, this year's Labour Day celebrations were held at Nakaale Grounds, Nakapiripirit District under the theme "Consolidating on the Gains of the Parish Development Model for Increased Productivity and Inclusive Job Creation."

The celebrations brought together Members of Parliament, Ministers, Policy Makers, and the general public, with H.E. Yoweri Kaguta Museveni, President of the Republic of Uganda, serving as the Chief Guest.

In his address, President Museveni emphasized the importance of creating wealth-generating job opportunities and enhancing skills development to drive sustainable growth. He reaffirmed Government's commitment to addressing the minimum wage challenge and implementing measures to regulate external recruitment agencies exploiting migrant workers. The President



H.E.Y.K.MUSEVENI AWARDS A MEDAL TO DISTINGUISHED OFFICERS AT INTERNATIONAL LABOUR DAY CELEBRATIONS HELD IN NAKAPIRIPIRIT DISTRICT 1/05/2025

also applauded the entire workforce for their vital role in advancing national development.

Among the outstanding awardees was Prof. Sudi Nangoli, Managing Director of the Uganda Printing and Publishing Corporation (UPPC), who received a Presidential Award. This prestigious recognition celebrates his exceptional leadership, social contribution, and significant

efforts in tackling unemployment by employing and equipping thousands of Ugandan youth with skills for a better future.

Hearty congratulations to Prof. Sudi Nangoli and the entire UPPC fraternity on this well-deserved honor and recognition.

By Marvin Mutenyo
Public Relations Officer

About UPPC: UPPC is a public enterprise fully owned by Government. It was established in 1992 by the UPPC Act, Cap 330 to provide printing and publishing services to public and private entities and individuals. The Corporation provides services in areas of commercial, stationery, security and general printing. The UPPC is the sole publisher of the Uganda Gazette; the official Government newspaper of record for public notices.

For details, please visit www.uppc.go.ug or contact Mr. Marvin Mutenyo, Public Relations Officer, through email marvin.mutenyo@uppc.go.ug or mobile 0750317334.

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Ensuring smooth operations

What developments are in place to ensure efficiency in production and service delivery?

To improve efficiency, UPPC has invested in modernizing its production systems, streamlining workflows, and enhancing quality control measures. Key developments include:

Joseph Opio Okurut,
Director Internal Operations

Mr. Joseph Opio Okurut is the Director of Internal Operations. He plays a critical role in ensuring the smooth functioning of UPPC. This includes overseeing production processes, optimizing internal workflows, ensuring compliance with quality standards, and driving efficiency across all departments. His role also involves implementing strategic initiatives that enhance service delivery, resource management, and overall operational effectiveness.

a. **Process Automation:** We've digitized several workflows, including the submission and processing of the Uganda Gazette advertisements. Our service portal (www.portal.uppc.go.ug) now provides access to gazettes dating back to 1922. A job tracking system keeps both clients and staff updated on production progress in real time. Internally, we have rolled out a comprehensive Enterprise Resource Planning (ERP) system that has automated key departments, including Finance, Sales, HR, Stores, Inventory, and more.

b. **Equipment Upgrades:** We have significantly enhanced our production capacity with the acquisition of a four-color Heidelberg Speedmaster offset machine and several digital presses, including the HP Indigo and over 12 Xerox machines. With over 45 digital and finishing machines, we

have established ourselves as industry leaders in high-volume, high-quality printing.

c. **Workforce Training:** Continuous investment in staff training ensures our employees are proficient in the latest printing techniques and digital prepress tools. This professional edge guarantees operational excellence and superior output.

d. **Supply Chain Optimization:** By partnering with regional paper suppliers, we have minimized delays due to material shortages, improved turnaround times, and secured consistent input quality, which have resulted in repeat businesses.

e. **Performance Monitoring:** We have implemented real-time dashboards that allow us to track production progress, machine efficiency, and overall output, ensuring that every product meets our standards of excellence.

What capacity does UPPC have to deliver high-quality and reliable printing and publishing services to clients?

UPPC is fully equipped to deliver dependable, top-tier printing and publishing services, thanks to:

a. **State-of-the-art machinery:** Our production floor boasts state-of-the-art equipment, including the HP Indigo digital



UPPC post-press section.

press and the Heidelberg offset printer. We also operate specialized finishing machinery like guillotines, folding and sewing machines, and laminators, allowing us to manage both large-scale and custom print jobs efficiently.

b. **Skilled Human Capital:** Our experienced team includes professionals in Prepress, Production, Publishing, and Quality Assurance, ensuring that each project is executed to the highest standards.

c. **Comprehensive Service Offerings:** We offer a wide array of services—from security printing and book publishing to corporate branding materials and Government publications, providing clients with a one-stop solution.

d. **Quality Assurance Systems:** Stringent quality checks at every production stage ensure accuracy and consistency, from the first print to the last, reinforcing our reputation for reliability.

How is UPPC incorporating digitalization in its operations?

Digital transformation is at the heart of UPPC's strategic growth, with the goal of digitizing 80% of our services by 2028. Several initiatives are underway to enhance efficiency and service delivery, including:

- **Digital Printing:** We have adopted on-demand digital printing, allowing for faster, more flexible and cost-efficient services, especially for short-run and customized jobs.

- **Enterprise Resource Planning (ERP) Integration:** Our ERP system supports seamless workflow management, inventory management, and real-time information access for all departments, greatly improving internal efficiency.

- **E-Publishing & Service Portal:** We've launched an integrated service portal for all online transactions, from Gazette ad submissions to service requests. Additionally, the Gov Info Hub (www.govinfohub.go.ug) centralizes access to all Government publications, reinforcing our role as the

authoritative source of public information.

- **Cybersecurity & Digital Archiving:** With increased digital activity, we have prioritized robust data protection protocols and long-term digital archiving, ensuring secure and reliable service delivery both online and offline.

Any future prospects?

UPPC has positioned itself as a market leader in the printing and publishing industry, as per our vision and mission, by embracing innovation and expanding its service offerings. Key prospects include:

- **Smart Printing Technologies:** We plan to integrate AI and Internet of Things (IoT) in our production processes to boost automation, efficiency, and customization.

- **Regional Expansion:** UPPC is exploring opportunities to extend its services across East Africa, leveraging our full suite of products and experience.

- **Green Printing Initiatives:** We are investing in environmentally friendly practices to support Sustainable Development Goals and reduce our footprint.

The Uganda Gazette

A definitive resource during the electoral period

As Uganda prepares for another electoral season, the importance of timely, credible, and officially sanctioned information cannot be overstated. The Uganda Gazette, as the official publication of the Government, plays a central role

in upholding transparency, legal compliance, and public confidence throughout the electoral process.

For decades, The Uganda Gazette has served as the primary channel through which Government Ministries, Departments, and Agencies (MDAs) communicate formally with the public. During elections, this

role becomes even more vital. The Uganda Gazette provides a verified and consistent platform through which electoral announcements, such as the nominated candidates at all levels, are disseminated.

Elections encompass numerous statutory procedures and time-bound requirements. In the absence of an official reference, misinformation can easily proliferate. The Uganda Gazette mitigates this risk by publishing all official updates, including but not limited to: the electoral roadmap, polling dates and stations, nomination deadlines, and lists of nominated candidates. Amendments to polling procedures, changes in station locations, or updates to voter registration guidelines are also promptly published to ensure clarity and public awareness. Following polling, the official results and declarations of elected candidates are published in the Gazette, reinforcing transparency and public trust in the process.

Critically, the Gazette ensures that all legal instruments governing the electoral process are made publicly accessible. This enables citizens, political actors, legal practitioners, and civil society to understand the legal framework underpinning the conduct of elections.

In cases where disputes arise, whether concerning candidate eligibility, vote counting, or election petitions, The Uganda Gazette serves as the official repository of outcomes from electoral tribunals and court proceedings. Rulings by the Judiciary are published to uphold accountability and to serve as precedents for future reference. This publication process is fundamental in promoting the rule of law and sustaining confidence in electoral justice mechanisms. Beyond electoral matters, The

Uganda Gazette remains a key publication for a broad spectrum of official communications. It is widely used by professionals seeking statutory recognition, such as lawyers, engineers, and medical practitioners, as well as those engaging with public notices issued by MDAs.

Published weekly every Friday, The Uganda Gazette is available in both print and digital formats to ensure wide accessibility. Physical copies can be obtained from Uganda Printing and Publishing Corporation (UPPC) outlets countrywide, while digital editions

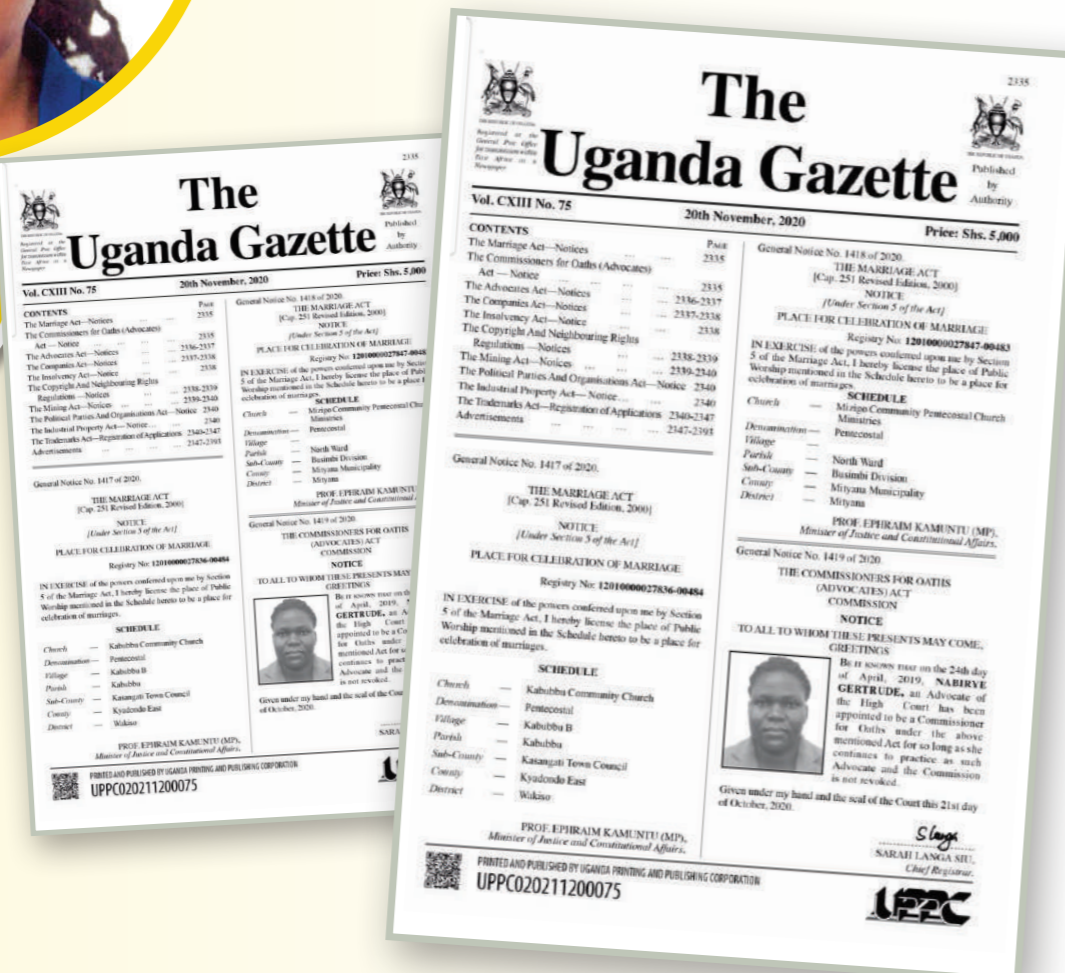
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By actively engaging with The Uganda Gazette, citizens contribute to an informed electorate and a more accountable democratic process.

By Alice Naziwa
Editor, Uganda Gazette



Alice Naziwa
Print & Production Manager



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Decentralising UPPC Services:

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With over 123 years of dedicated service, the Uganda Printing and Publishing Corporation (UPPC) remains committed to being Uganda's preferred printer. As part of our continuous efforts to serve you better, we have decentralised our operations by establishing regional offices across the country. This strategic move allows us to extend our reach, enhance service delivery, and protect clients from impersonators who may exploit UPPC's name, especially in areas far from Kampala.

Our regional presence ensures that more clients can access our products and services conveniently and securely. An UPPC agent represents the Corporation and embodies our values of integrity, professionalism, and customer-centric service. These agents are a direct link between you and our

head office in Entebbe, working seamlessly to ensure your printing and publishing needs are met.

Where to Find Us

We currently have regional offices in 10 districts, spread across the country's four major regions:

- Western Region:** Hoima, Mbarara, Masindi
- Northern Region:** Lira, Gulu, and Arua (West Nile)
- Eastern Region:** Jinja, Mbale, Soroti, and Kapchorwa

These offices are staffed by local agents who are carefully vetted and trained to deliver the full range of UPPC services. Being part of the communities they serve, these agents are well-positioned to understand and meet your needs effectively.

What Our Agents Do

Our agents play a pivotal role in delivering UPPC's promise of excellence. They:

- Assist clients in placing orders and tracking progress

Hafitha Issa
Senior Public Relations Officer

- Provide accurate information on products and services
- Guide clients on secure payment processes, ensuring all payments are made only through UPPC's official bank accounts or merchant codes
- Sell UPPC products, including stationery and publications
- Represent UPPC in local media engagements and outreach activities (in coordination with our Public and Corporate Affairs department)

Each regional office functions as a one-stop centre, offering a comprehensive selection of UPPC services to ensure a seamless and satisfactory client experience.

Looking Ahead

The decentralisation of our services is just the beginning. We are planning to open even more regional offices, which will serve as both sales centres and showrooms. Clients will be able to purchase UPPC products on the spot and access important documents, including the Uganda Gazettes, more easily than ever before.

We are confident that, with everyone's continued support, we will keep expanding our footprint to serve you better. At UPPC, we believe that decentralisation is not just about physical presence, it is a reaffirmation of our commitment to excellence, accessibility, and trusted service for all Ugandans.



Together, let's build a future where quality printing and publishing is always within reach.

By Hafitha Issa
Senior Public Relations Officer.

Our Regional Agents

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UPPC's Commitment to Quality



**Benard Masiga,
QAM**

At Uganda Printing and Publishing Corporation (UPPC), quality is more than a requirement, it is our identity. As the government's premier printing and publishing entity, we are steadfast in our commitment to ensuring that every product and service we deliver meets the highest standards of excellence. Our mission is to be the leading provider of secure, high-quality printing and publishing services that not only meet but exceed the expectations of our stakeholders.

Our commitment to excellence is deeply ingrained in every aspect of our operations. We have established Standard Operating Procedures (SOPs) to streamline our production processes, ensuring consistency,

efficiency, and adherence to international best practices. These procedures serve as a blueprint for maintaining the highest quality standards, eliminating inefficiencies, and guaranteeing that our products and services remain unmatched in the industry. Additionally, our journey towards ISO 9001:2015 certification demonstrates our unwavering dedication to international quality standards.

Quality is everyone's responsibility at UPPC, and we believe it's a continuous pursuit, requiring constant evaluation, innovation, and refinement of our systems. Inspired by quality gurus like Philip Crosby, who emphasized that *"Quality is free, but it's not a gift,"* we embrace continuous improvement to optimize our resource utilization, service delivery, and ensure customer satisfaction throughout our organization. Our focus on quality is not just about compliance but about setting new benchmarks that align with Uganda's development agenda and the aspirations of our clients, such as the National Resistance Movement (NRM) party, which has played a pivotal role in shaping Uganda's progress.

As Steve Jobs puts it, *"Get closer than ever to your customers. So*

close that you tell them what they need well before they realize it themselves." At UPPC, our customers are at the heart of everything we do. We actively seek feedback through customer satisfaction surveys and tailor our services to meet their evolving needs.

A Call to Action:

Government and private sector companies have a unique opportunity to support and strengthen Uganda's printing and publishing sector by entrusting their printing needs to UPPC. By doing so, you not only receive world-class services but also contribute to national development. As a state-owned entity, our revenue directly supports government initiatives, ensuring that Uganda's resources are reinvested in its people.

We are not just meeting standards. We are setting them. As we move towards ISO certification, expand our quality frameworks, and enhance our technological capabilities, UPPC stands ready to serve Uganda with the highest level of professionalism and excellence.

Together, let us champion quality, support local industry, and build a stronger Uganda. We invite you to experience the UPPC difference, where quality is not just a promise but a guarantee.

**By Benard Masiga,
Quality Assurance Manager**



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UPPC's Print School and Museum

In today's digital age, where online media often overshadows traditional print, the establishment of a Print School and Print Museum under the Uganda Printing and Publishing Corporation (UPPC) is a timely and strategic initiative. With over 120 years of history in printing and publishing, UPPC is uniquely positioned to champion education, innovation, and heritage preservation in Uganda's print industry.

The UPPC Print School provides specialized training in printing and publishing, equipping students with both technical and creative skills needed to excel in the industry. The school offers hands-on learning through practical sessions and mentorship programs, ensuring graduates are workplace-ready.

For industry professionals, the Print School also conducts Continuous Professional Development (CPD) programs to help them stay updated with the latest printing technologies, sustainable practices, and design trends.

With innovation being at the heart of the institution, The Print School also doubles as a hub for research and development in printing. Through strategic collaborations with partners such as the Technical University of Kenya (TUK) and key industry players, UPPC can explore modern techniques,

execute joint research projects, eco-friendly materials, and advanced publishing solutions. This emphasis on innovation allows the corporation to deliver high-quality, cost-effective, and cutting-edge solutions to clients, while students gain exposure to real-world challenges and opportunities in the sector.

To join the UPPC Print School, email printschool@uppc.go.ug or call 0800205520.

Preserving and Celebrating Heritage Through the UPPC Museum

The Print Museum plays a crucial role in preserving the rich history and heritage of the printing and publishing industry in Uganda and beyond. It showcases the evolution of printing technologies, from Gutenberg's press to modern digital printers, and celebrates the art of the printed word. For a printing and publishing corporation, this connection to history is a powerful marketing tool.

The UPPC Print Museum is dedicated to preserving and showcasing the rich history of printing in Uganda and beyond. The museum documents the evolution of printing technology from traditional letterpress machines to contemporary digital printers, highlighting the critical role print has played in education, governance, and culture.

For UPPC, the museum strengthens its brand by positioning it as not only a service provider but also as a custodian of Uganda's cultural and industrial heritage. It also serves as an educational resource for schools,

universities, and the public. Schools can now visit the UPPC head office in Entebbe for guided tours and insights into how printing technology has evolved over the years. For bookings, call 0800205520 or email info@uppc.go.ug.

The UPPC Print School and Print Museum are not just initiatives, they are catalysts for revitalizing Uganda's printing and publishing industry. They offer pathways for nurturing talent, driving innovation, preserving heritage, and expanding professional networks. Together, they pave the way for a sustainable and thriving future for UPPC and the print sector at large.

**By Richard Wanyama,
Senior Administrator,
Special Projects.**



Richard Wanyama,
Senior Administrator,
Special Projects

Driving Digital Transformation: Securing UPPC's Future Through Strategic ICT Innovation



1 The UPPC five-year strategic plan sets an 80% digitization target for its products. How far is this journey, in terms of percentages, a year or so later?

UPPC has made remarkable strides in its digitization agenda, currently achieving an estimated 50–60% of the set target. This progress has been propelled by the successful deployment of key digital systems, including the Enterprise Resource Planning (ERP) system, which optimizes business operations, the Work Ticket System for enhanced efficiency in job tracking, and the UPPC Repository System, which ensures secure storage and seamless retrieval of digital content. These foundational initiatives have laid the groundwork for further digital transformation across our printing and publishing services.

2 The challenge with digitizing publications is the potential exposure of materials to free consumption.

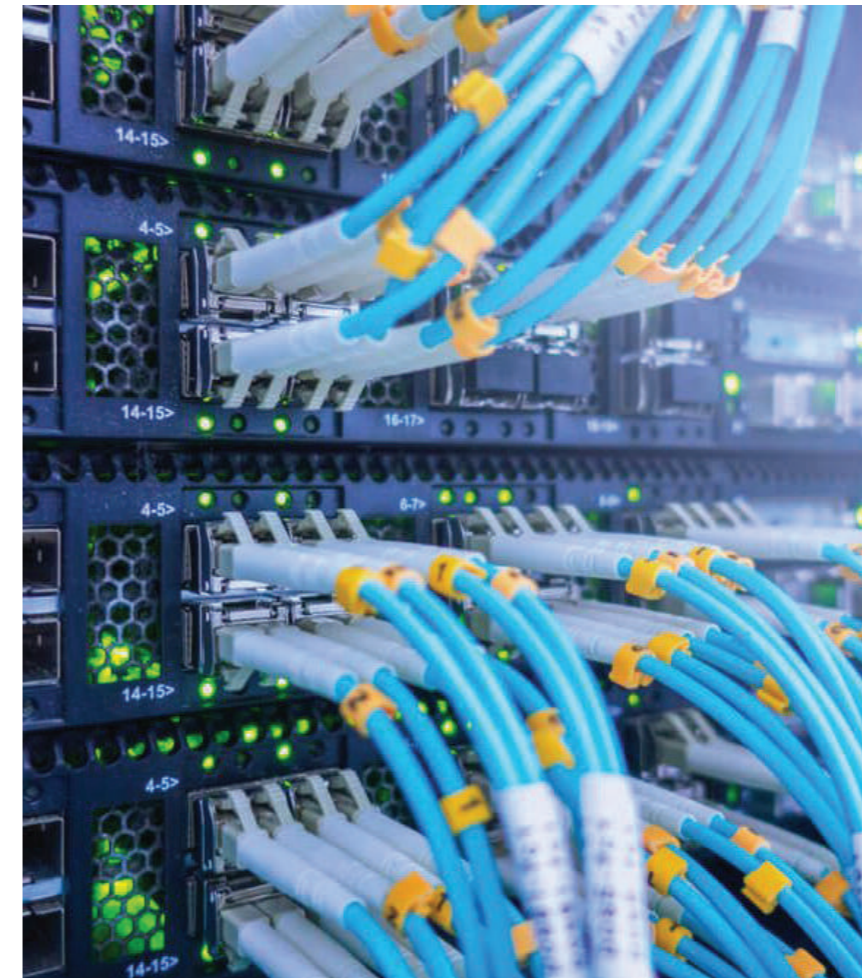
What measures has UPPC implemented to mitigate this threat, especially considering its traditional reliance on hard copy sales?

UPPC acknowledges the inherent risks of digital piracy and unauthorized distribution. To safeguard our intellectual property, we have deployed robust Digital Rights Management (DRM) systems, coupled with stringent access

controls to restrict unauthorized usage. Furthermore, we have introduced subscription-based models, ensuring that only subscribed users can access specific digital content. Our secure digital distribution platforms are continuously enhanced to uphold content security while maintaining accessibility for legitimate customers.



Juma Katongole,
ICT Manager



3 How effective is digitization in service delivery, given the slow uptake of digital infrastructure, including smart devices and internet penetration?

While digital adoption in Uganda is progressing, we recognize the challenges posed by gaps in infrastructure, particularly in underserved regions. However, ongoing government initiatives, such as the National Backbone Infrastructure (NBI) expansion project and ICT programs under the Ministry of ICT and National Guidance, are significantly improving nationwide internet connectivity. To bridge accessibility gaps, UPPC is developing mobile-optimized platforms, lightweight digital formats, and offline access

options, ensuring that our services remain inclusive and adaptable to varying connectivity conditions.

4 Reading is a deeply ingrained culture, and some conservative readers still prefer hard copies. What assurances or strategies does UPPC have to cater to their needs or facilitate their transition to digital content?

UPPC remains committed to accommodating all reader preferences by maintaining a hybrid approach that offers both print and digital formats. To facilitate a smooth transition, we are investing in public awareness campaigns, digital literacy initiatives, and strategic

partnerships with educational and corporate institutions to promote the advantages of digital reading. Additionally, we are implementing print-on-demand solutions, allowing customers to obtain physical copies of digital publications upon request. This ensures that our readers retain access to their preferred formats while gradually adapting to the evolving digital landscape.

5 Have specific products been prioritized for digitization, and if so, which ones and why?

Yes, UPPC has strategically prioritized the digitization of government publications, legal documents, and of the Uganda Gazette due to their high demand and necessity for immediate accessibility. These documents are critical for research, governance, and legal compliance. Additionally, we are focusing on educational materials and textbooks to support Uganda's growing e-learning sector, ensuring that academic resources are more widely available in digital formats.

6 Any final remarks to stakeholders?

UPPC remains steadfast in its commitment to leveraging technology to enhance service delivery while upholding the highest standards of security, accessibility, and quality. We deeply appreciate the trust and support of our customers and stakeholders and encourage them to embrace our digital innovations as we work towards a more efficient, innovative, and sustainable publishing future.

By Juma Katongole,
ICT Manager



UPPC's 123 Years of Environmental Excellence

As Uganda joins the rest of the world in commemorating World Environment Day (WED) 2025 under the theme "United Against Plastic Pollution," the Uganda Printing and Publishing Corporation (UPPC) reaffirms its commitment to environmental sustainability. With over a century of service to the nation, UPPC continues to evolve, pioneering practices that integrate environmental consciousness into every aspect of its operations.

At the heart of UPPC's green agenda is its strategic goal to digitize 80% of its products and services by 2026. This initiative aligns with Uganda's Digital Transformation Roadmap and the Corporation's broader sustainability ambitions, significantly reducing reliance on traditional raw materials such as paper, ink, and packaging.

"In partnership with the National Information Technology Authority Uganda (NITA-U), UPPC is working to implement a fully

paperless workflow. Although this initiative is still in progress, several impactful milestones have already been achieved," Prof. Sudi Nangoli, UPPC Managing Director, noted during the recently held UPPC stakeholders'

Marvin Mutenyo
PRO



engagement day.

The Uganda Gazette, the official government publication, is now available online, ensuring easy access to vital public information while reducing the need for physical print. The recently launched UPPC Service Portal also serves as a one-stop digital centre, enhancing client convenience and limiting the need for paper-based transactions.

Relatedly, through projects such as the UPPC Museum, plans are underway for an online archive centre where the public can access historical documents dating back to 1902 when the corporation was started.

The Gov Info Hub, another innovative digital platform, provides Ministries, Departments, and Agencies (MDAs) with a centralized, paperless channel for disseminating information, thus making it easy for the public to access credible, analytical, and reliable information from the Government.

In addition, UPPC is building an electronic repository that will allow for efficient service delivery, online processing of requests, and reduced physical storage, ultimately saving energy, paper, and operational costs. These initiatives illustrate that digital innovation is not only a tool for modernization but a powerful driver of environmental sustainability.

While printing remains a core mandate, UPPC is transforming its processes to be more environmentally responsible. The Corporation now uses energy-efficient printing machinery and recyclable, chlorine-free paper, thus reducing its carbon footprint without compromising quality or delivery. Recognizing that the printing process naturally generates waste, including paper offcuts, used cartridges, and packaging materials, UPPC

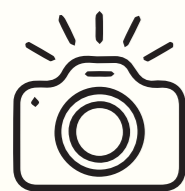
has implemented improved waste management systems. These systems promote proper sorting, recycling, and responsible disposal, ensuring a cleaner and safer environment for both workers and the wider community. UPPC understands that sustainability is a shared responsibility rather than a solo one. Through its Corporate Social Responsibility (CSR) initiatives, the Corporation partners with key stakeholders such as the National Environment Management Authority (NEMA) and schools like Lake Victoria Primary School in Entebbe, among others. These partnerships support environmental education and awareness among young learners, community tree-planting and clean-up drives, donation

of seedlings and eco-friendly materials, in alignment with global Sustainable Development Goals (SDGs).

Conclusively, as the world faces growing climate challenges, UPPC's leadership in sustainability sets a benchmark for the print and publishing sector in Uganda and beyond. It stands as a clear example that genuine change begins with deliberate choices and that when businesses lead responsibly, the impact ripples across communities, industries, and generations.

By Marvin Mutenyo
Public Relations Officer,
Uganda Printing and Publishing Corporation.

Home of Security Printing Toll Free: 0800205520 0326520250 +256 783 914 332



Pictorial

UPPC AT A GLANCE



1 A team from UPPC paid a courtesy visit to Prof. Charles Kwesiga, the Executive Director of the Uganda Industrial Research Institute (UIRI), at their facility in Namanve.

2 Dr. Issahaq Umar Iddrisu, Regional Manager-IsDB, and Ms. Rebecca Nyakairu pose for a photo after a strategic meeting.

3 UPPC represented at the 2025 Kabaka birthday run held at Lubiri, Mengo.

4 UPPC officially signed a Memorandum of Understanding (MoU) with the Islamic University in Uganda (IUIU) at the university's main campus in Mbale. The strategic partnership will strengthen publicity efforts, deliver high-quality printing and publishing services, and boost visibility for both institutions.

5 Teams UPPC and Team University after an MoU signing at the university's premises in Lubiri-Mengo.



- 1 A UPPC team, led by the Business Development Director, Ms. Rebecca Nyakairu, met with the Institute of Certified Public Accountants of Uganda (ICPAU), represented by the Business Development Manager, Ms. Lydia Tusiime. The discussions focused on exploring potential areas of collaboration between the two entities.
- 2 Students from Busitema University -Kampala campus visit UPPC to explore data management, publishing technologies, and automation in modern printing.
- 3 Ms. Rebecca Nyakairu and Prof. A.J. Lutalo-Bosa exchange signed copies of an MOU at Team University in Mengo.
- 4 UPPC joins the rest of the world today to celebrate the International Museum Day by showcasing Uganda's printing and publishing heritage at Emin Persha Hotel.



1 L-R) Mr. Kenneth Oluka, Ms. Alice Naziwa, Mr. Swizin Mugyema (Commissioner, Ministry of Local Government), Mr. Geoffrey Ntaro (Deputy Commissioner), and Mr. Marvin Mutenyo after a meeting centered on establishing a strategic partnership between the two entities.

2 Ms. Juliet Nalubega, Human Resource and Administration Manager, presents a Certificate of Recognition to one of the top travel writers of the Travel Writing Competition organized by Uganda Uncovered (partner), held at the Uganda Tourism Board offices.

3 Ms. Hafitha Issa -Senior Public Relations Officer, presents a Certificate of Recognition to another top travel writer.

4 Mr. Kenneth Oluka (R) Publishing Manager, hands over the official presidential portrait to the newly elected NAMUDEOU Chairman, Mr. Raymond Ombere at Trinity Biblical Institute in Kapchorwa during the District Education Officers (DEOs) Annual General Meeting.

5 UPPC Print School students engaged in a practical machine operation class session.

6 Ms. Hafitha Issa -Senior Public Relations Officer, addressing guests as UPPC joined the rest of the world in celebrating Good Deeds Day at Nakivubo Primary School in Kampala.

Gaddafi FC Seals Promotion with Dominant Display in Mbale



Mbale Municipal Stadium, June 21st, 2025: Gaddafi FC has earned their place in next season's StarTimes Uganda Premier League with a commanding 3-0 victory over Kataka FC in a season-defining clash at Mbale Municipal Stadium.

Dubbed the ultimate decider of the FUFA Big League season, the match had all the tension of a high-stakes final. Kataka, playing on home turf and backed by a passionate crowd, were determined to spoil Gaddafi's dream of promotion. But the visitors, known affectionately as The Printers, delivered a clinical performance under pressure to seal their spot in Uganda's top tier.

The breakthrough came in the 23rd minute when striker Mbula latched onto a precise through ball and calmly slotted past the Kataka goalkeeper, silencing the home fans and giving Gaddafi a

crucial lead.

Despite Kataka's attempts to claw their way back into the game, Gaddafi maintained their composure and defensive discipline. As the second half progressed, their dominance grew. In the 74th minute, midfielder Kakaire doubled the advantage with a brilliant solo effort, weaving through the defense before finishing with confidence.

The final nail in Kataka's coffin came in the 82nd minute. Veteran forward Kalanda rose highest to head home from a corner, putting the result beyond doubt and sparking wild celebrations from the travelling Gaddafi supporters and technical bench.

The 3-0 win not only secured three points but confirmed Gaddafi FC's return to the StarTimes Uganda Premier League. Gaddafi finished the season second, capping off a memorable campaign with a performance worthy of promotion.

UPPC Corporate Football Team Wins 2025 Tarehe Sita Cup



By Marvin Mutenyo

Entebbe, February 4, 2025 – The UPPC Corporate Football Team has made history by winning the prestigious 2025 Tarehe Sita Cup, an annual tournament organized as part of the Special Forces Command (SFC) and Air Force Entebbe Division's 44th Tarehe Sita celebrations. The nationwide Tarehe Sita events, led by the Uganda People's Defence Forces (UPDF), honor the army's contributions to national stability and development.

In the decisive match held at Works Playground – Entebbe, Uganda Printing and Publishing Corporation's (UPPC) corporate football team faced the formidable SFC and Air Force combined team. Demonstrating exceptional teamwork and strategy, UPPC secured a commanding 2-0 victory, with standout performances from key players. The result highlighted the team's commitment, discipline, and determination to excel in competitive sports.

On February 6, 2025, UPPC was officially awarded the Tarehe Sita Cup trophy, marking a historic achievement as the company's first major sports trophy in its 123-year history. In a traditional gesture of honor and appreciation, the team also received a live goat, symbolizing the organizers' recognition of their remarkable triumph.

This landmark victory reflects UPPC's growing sporting culture and commitment to excellence beyond the corporate sphere. The team extends its heartfelt gratitude to the UPDF, SFC, and Air Force Entebbe Division for organizing a successful and memorable tournament.

THE UGANDA GAZETTE UPDATED RATES

Subject to **Section 15** of the Uganda Printing and Publishing Corporation Act, Cap. 215, the Uganda Printing and Publishing Corporation (UPPC), the official publisher of the Uganda Gazette, informs the general public that effective March 1, 2025, advertising rates for the Uganda Gazette shall be as indicated below;

SN	ADVERT DESCRIPTION	NEW RATE (UGX)
1	The Marriage Act – (Notice of place for celebration of marriages)	400,000
2	The Companies Act – (Notice of change of company name, resolutions)	300,000
3	The Insolvency Act- Notice	300,000
4	Appointments/Replacements to Board of Governors Notice a) Secondary Schools/ Higher institutions of learning b) Primary schools c) MDAs	a) 650,000 b) 350,000 c) 1,000,000
5	The Advocates Act (Notice of Application for Certificate of Eligibility)	350,000
6	The Commissioners for Oaths (Advocates) Act Notice	400,000
7	Gazetting of Professionals (Accountants, Surveyors, Engineers, Medics etc)	3,000,000 (Per page)
8	Gazetting of Security Uniforms/Change of Security Uniforms	650,000
9	The Mining Act – Notice	650,000
10	Statutory Notices e.g. a) The Electricity Act (ERA) b) UNBS c) Electoral Commission d) Ministry of Water and Environment e) Local Government Valuation lists f) Any other MDA	Charged according to space
11	Trademark Applications – a) Local Adverts b) Foreign Adverts	a) 100,000 b) USD 100
13	Alteration of a registered Trademark- a) Local Adverts b) Foreign Adverts	a) 100,000 b) USD 100
14	Copyright & Patents (per copyright registration number)	150,000
15	Industrial Design	100,000
16	Special Certificate of Title	300,000 (Per Plot)
17	Caveats	300,000
18	Administrator General Notice	300,000
19	Deed Poll	450,000
20	Statutory Declaration	450,000
21	Miscellaneous Applications	345,000
22	Legislations, Ordinances, Instruments, Bills, Acts, Statutory	450,000
23	Full Page a) Black and White b) Full color	a) 3,000,000 b) 5,000,000
24	Extraordinary Gazette	4,500,000

Gazette Fees

SN	Item	New Rate
1.	Hard copy (subscription) I. Three months II. Six Months III. Annual	I. 350,000 II. 700,000 III. 1,400,000
2.	E-Gazette (subscription) I. Three months II. Six Months III. Annual	I. 200,000 II. 400,000 III. 800,000
3	Gazette copy (Current year)	5,000
4	Gazette copy (1-5 years)	15,000
5	Gazette copy (6-10 years)	50,000
6	Certification Fee	10,000

These changes are designed to enhance value-added services, including:
 • Improved digital visibility for published notices • Enhanced distribution channels for broader circulation of the Uganda Gazette • Investment in technology and infrastructure
 • Adjustments reflecting changing economies of scale in the printing and publishing industry
 UPPC remains committed to upholding the highest standards of efficiency, professionalism, and integrity in delivering the Uganda Gazette services.

For any inquiries regarding this notice, please contact UPPC on:

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